ALEKSANDAR MIĆOVIĆ

Sr. Product Manager

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EXPERIENCE

Sr. Product Manager
Microsoft

📅 Apr. 2021 – Present ● Belgrade

- Developed and executed a roadmap for the regular maintenance of Synapse Analytics SQL environments. I managed stakeholder expectations and prioritized the backlog according to business value.
- Coordinated many teams, and led the design of an API that integrated multiple services and gave a simplified approach to customers managing their Synapse Analytics deployments.
- Played key roles in incidence management, speaking with customers and providing RCAs.
- Trained a team in Agile principles, creating a new workflow that increased productivity and gave leadership insight into the value being delivered.
- Conducted UX research, customer interviews, and validated various hypotheses for the next iteration of a product.

Sr. Solution Architect
Nutanix

📅 Dec. 2016 – Mar. 2021 ● Belgrade

- Designed and oversaw solution implementations for enterprise clients. I worked closely with engineering to see some of these approaches validated.
- Enabled the field and channel partners to sell Xi Frame in Europe.
- Followed the industry by regularly analyzing new comptetitor features. In addition to this, I worked with product teams to translate ideas into feature specifications.
- Played key roles in incidence management, diffusing tense situations and reviewing RCAs with customers.
- After being acquired, I engaged and developed training materials for a smoother integration of our product into a larger catalogue.

Product Manager
Humanity.com

📅 Dec. 2014 – Nov. 2016 ● Belgrade

- I managed and prioritized the product backlog, and provided specifications for new features being built.
- As a product owner, I led the team working from this prioritized backlog using an Agile Scrum framework.
- I regularly sought customer feedback and managed their expectations, making sure that we were building the right thing.

OTHER EXPERIENCE

Software Engineer
Gecko Solutions

📅 8.2013 – 10.2014 ● Belgrade

Software Developer
Good World Games

📅 7.2012 – 2.2013 ● Toronto

Software Developer
CPCS Trans Ltd.

📅 5.2010 – 8.2011 ● Toronto

EDUCATION

B.Sc. in Computer Science
University of Toronto

📅 Sep. 2007 – Jun. 2012

Certified Product Owner
Scrum Alliance

📅 Apr. 2015

SKILLS

Quick study | Eye for detail
Leader | Public speaking | Presentation
Writing | Team player | Energetic

Python | Web development | SQL
Git | Javascript | GNU/Linux
MS Office | JIRA | Security
Algorithm design | Scripting

LANGUAGES

English
Native
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Serbian
Native
●●●●●

Japanese
A1
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